

**Department on Disability Services
Developmental Disabilities Administration
Basic Assurance Standards Authorization Review (BASA)
2007 – July 31, 2009 Provider Assessment Results**

In April 2007, the Department on Disability Services (DDS) through the Developmental Disabilities Administration (DDA) began assessing residential providers. The Basic Assurance Standards Authorization (BASA) is the current provider review process that assesses whether a provider is performing in accordance with the DDS, Human Care Agreement to provide supports and services to people with disabilities in the District of Columbia.

There are seven (7) standards assessed. Each one measures in some part how well a provider protects the health, safety, and well being of people. When the BASA assessment is passed, it demonstrates that the provider has the ability to ensure people are treated with respect and dignity and are free from abuse, neglect, and mistreatment.

The chart below lists the District's residential provider results from the BASA. To receive authorization from DDA, a provider must pass all seven (7) standards by meeting 90% of standard's ten (10) Performance Measures. If you see more than one column of percentages by each standard that means the provider needed more than one review to meet the BASA authorization criteria. If a provider needs more than three (3) reviews, DDA will no longer authorize people to receive services through that provider. The DDA staff will work with people with disabilities and their families to move people (if necessary) to BASA authorized providers for services.

AGENCY NAME	DATE OF REVIEW	OVERALL RESULT
Anna Healthcare, Inc.	9/17-19/08 11/05/08	Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	70%	100%	
Dignity and Respect	100%	100%	
Abuse, Neglect, Mistreatment Protection	90%	100%	
Best Possible Health	90%	100%	
Safe Environments	100%	100%	
Staff Resources / Supports	80%	100%	
Positive Services / Supports	90%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Associated Community Services (ACS)

7/18-19/07
10/18/07

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	90%	100%	
Dignity and Respect	100%	100%	
Abuse, Neglect, Mistreatment Protection	100%	100%	
Best Possible Health	80%	100%	
Safe Environments	100%	100%	
Staff Resources / Supports	100 %	100%	
Positive Services / Supports	100%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Azure

5/30-31/07

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	100%		
Dignity and Respect	100%		
Abuse, Neglect, Mistreatment Protection	100%		
Best Possible Health	100%		
Safe Environments	100%		
Staff Resources / Supports	100%		
Positive Services / Supports	100%		

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Behavioral Research Association

7/9-10/07

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	100%		
Dignity and Respect	90%		
Abuse, Neglect, Mistreatment Protection	100%		
Best Possible Health	100%		
Safe Environments	90%		
Staff Resources / Supports	100 %		
Positive Services / Supports	90%		

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Capital Care

3/28 & 3/31/08
7/7/08

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	100%	100%	
Dignity and Respect	100%	100%	
Abuse, Neglect, Mistreatment Protection	90%	100%	
Best Possible Health	100%	100%	
Safe Environments	80%	100%	
Staff Resources / Supports	100 %	100%	
Positive Services / Supports	100%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

CARECO

6/19-20/07

8/24/07

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	60%	100%	
Dignity and Respect	60%	90%	
Abuse, Neglect, Mistreatment Protection	70%	90%	
Best Possible Health	60%	100%	
Safe Environments	100%	100%	
Staff Resources / Supports	60 %	100%	
Positive Services / Supports	60%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Carl's Place

5/9-10/07

8/7/07

9/27/07

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	Percent of the Standard Passed
Rights Protection / Promotion	40%	70%	100%
Dignity and Respect	80%	70%	100%
Abuse, Neglect, Mistreatment Protection	50%	80%	100%
Best Possible Health	40%	60%	100%
Safe Environments	100%	100%	100%
Staff Resources / Supports	100 %	100%	100%
Positive Services / Supports	60%	90%	100%

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Center for Social Change

4/22-23/09
7/17/09

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	90%	100%	
Dignity and Respect	70%	100%	
Abuse, Neglect, Mistreatment Protection	80%	100%	
Best Possible Health	90%	100%	
Safe Environments	60%	100%	
Staff Resources / Supports	90%	100%	
Positive Services / Supports	100%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Chrysallis

5/21-22/07

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	100%		
Dignity and Respect	100%		
Abuse, Neglect, Mistreatment Protection	100%		
Best Possible Health	100%		
Safe Environments	100%		
Staff Resources / Supports	100 %		
Positive Services / Supports	90%		

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Community Multi-Services

9/17-18/07
12/14/07

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	80%	100%	
Dignity and Respect	80%	100%	
Abuse, Neglect, Mistreatment Protection	90%	100%	
Best Possible Health	100%	100%	
Safe Environments	100%	100%	
Staff Resources / Supports	100 %	100%	
Positive Services / Supports	80%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Comprehensive Care II

4/25-26/07
7/26/07
9/17/07

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	Percent of the Standard Passed
Rights Protection / Promotion	40%	40%	100%
Dignity and Respect	40%	70%	100%
Abuse, Neglect, Mistreatment Protection	80%	80%	100%
Best Possible Health	70%	100%	100%
Safe Environments	40%	70%	90%
Staff Resources / Supports	60%	90%	100%
Positive Services / Supports	20%	80%	100%

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

DC Healthcare

8/29-30/07
12/10/2007
1/29/2008

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	Percent of the Standard Passed
Rights Protection / Promotion	90%	90%	100%
Dignity and Respect	80%	80%	100%
Abuse, Neglect, Mistreatment Protection	80%	80%	100%
Best Possible Health	90%	90%	90%
Safe Environments	100%	100%	100%
Staff Resources / Supports	90%	90%	90%
Positive Services / Supports	100%	100%	100%

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

EBED

2/7-8/08
4/21/08

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	90%	100%	
Dignity and Respect	100%	100%	
Abuse, Neglect, Mistreatment Protection	90%	90%	
Best Possible Health	80%	100%	
Safe Environments	80%	100%	

Staff Resources / Supports	90%	100%	
Positive Services / Supports	100%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Finsby Care

5/19-20/09

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	90%		
Dignity and Respect	100%		
Abuse, Neglect, Mistreatment Protection	90%		
Best Possible Health	100%		
Safe Environments	90%		
Staff Resources / Supports	90%		
Positive Services / Supports	100%		

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Gentle Touch

5/8-9/07

8/10/07

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	80%	100%	
Dignity and Respect	100%	100%	
Abuse, Neglect, Mistreatment Protection	70%	100%	
Best Possible Health	100%	100%	
Safe Environments	100%	100%	

Staff Resources / Supports	100%	100%	
Positive Services / Supports	80%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Healthcare Resource, Inc.

10/16/08

1/5/09

2/4/09

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	Percent of the Standard Passed
Rights Protection / Promotion	70%	90%	100%
Dignity and Respect	70%	90%	100%
Abuse, Neglect, Mistreatment Protection	80%	100%	100%
Best Possible Health	70%	100%	100%
Safe Environments	70%	70%	100%
Staff Resources / Supports	90%	100%	100%
Positive Services / Supports	100%	100%	100%

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

HRDI [Closed 6/30/08]

6/12-13/07

8/17/07

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	100%	100%	
Dignity and Respect	80%	100%	
Abuse, Neglect, Mistreatment Protection	100%	100%	
Best Possible Health	80%	100%	
Safe Environments	80%	100%	

Staff Resources / Supports	90%	100%	
Positive Services / Supports	100%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Innovative Concepts

10/30-31/08

2/9/09

4/9/09

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	Percent of the Standard Passed
Rights Protection / Promotion	60%	60%	100%
Dignity and Respect	80%	80%	100%
Abuse, Neglect, Mistreatment Protection	20%	20%	100%
Best Possible Health	80%	80%	100%
Safe Environments	70%	70%	100%
Staff Resources / Supports	70%	70%	100%
Positive Services / Supports	90%	90%	90%

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Individual Development, Inc.

6/27-28/07

9/26/07

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	60%	100%	
Dignity and Respect	70%	100%	
Abuse, Neglect, Mistreatment Protection	80%	100%	
Best Possible Health	80%	100%	
Safe Environments	80%	100%	

Staff Resources / Supports	80%	100%	
Positive Services / Supports	90%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Innovative Life Solutions

5/16-17/07

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	100%		
Dignity and Respect	100%		
Abuse, Neglect, Mistreatment Protection	100%		
Best Possible Health	100%		
Safe Environments	100%		
Staff Resources / Supports	100%		
Positive Services / Supports	100%		

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Kennedy Institute

11/7-11/07
2/20/08

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	20%	100%	
Dignity and Respect	80%	100%	
Abuse, Neglect, Mistreatment Protection	50%	90%	
Best Possible Health	30%	100%	
Safe Environments	60%	90%	

Staff Resources / Supports	90%	100%	
Positive Services / Supports	40%	90%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

L'Arche

10/9-10/07
1/18/08

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	100%	100%	
Dignity and Respect	100%	100%	
Abuse, Neglect, Mistreatment Protection	90%	100%	
Best Possible Health	70%	100%	
Safe Environments	60%	100%	
Staff Resources / Supports	100%	100%	
Positive Services / Supports	100%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Life Line, Inc.

9/24-26/08
11/28/08

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	80%	100%	
Dignity and Respect	90%	100%	
Abuse, Neglect, Mistreatment Protection	20%	100%	
Best Possible Health	90%	100%	
Safe Environments	90%	100%	
Staff Resources / Supports	80%	100%	
Positive Services / Supports	10%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Marjul Homes

4/24-25/07
7/30/07

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	20%	100%	
Dignity and Respect	90%	100%	
Abuse, Neglect, Mistreatment Protection	50%	100%	
Best Possible Health	50%	100%	
Safe Environments	40%	100%	
Staff Resources / Supports	100%	100%	
Positive Services / Supports	40%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Metro Homes

7/11-12/07

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	100%		
Dignity and Respect	100%		
Abuse, Neglect, Mistreatment Protection	100%		
Best Possible Health	100%		
Safe Environments	90%		
Staff Resources / Supports	100%		

Positive Services / Supports	100%		

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

MT & G Enterprise, LLC

10/8-9/08

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	100%		
Dignity and Respect	100%		
Abuse, Neglect, Mistreatment Protection	100%		
Best Possible Health	100%		
Safe Environments	100%		
Staff Resources / Supports	100%		
Positive Services / Supports	100%		

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Multi-Therapeutic Service

6/26-27/07
9/14/07

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	90%	100%	
Dignity and Respect	80%	100%	
Abuse, Neglect, Mistreatment Protection	100%	100%	
Best Possible Health	60%	100%	
Safe Environments	40%	100%	

Staff Resources / Supports	100%	100%	
Positive Services / Supports	40%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

My Own Place

11/28-29//07

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	100%		
Dignity and Respect	90%		
Abuse, Neglect, Mistreatment Protection	100%		
Best Possible Health	100%		
Safe Environments	90%		
Staff Resources / Supports	100%		
Positive Services / Supports	90%		

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

National Children's Center (NCC)

12/5-7/07
4/22-23/08
6/16/08

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	Percent of the Standard Passed
Rights Protection / Promotion	80%	100%	100%
Dignity and Respect	70%	90%	90%
Abuse, Neglect, Mistreatment Protection	80%	80%	100%
Best Possible Health	70%	90%	90%

Safe Environments	80%	90%	90%
Staff Resources / Supports	90 %	90%	90%
Positive Services / Supports	90%	90%	90%

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Project Redirect

3/26-27/08

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	100%		
Dignity and Respect	100%		
Abuse, Neglect, Mistreatment Protection	100%		
Best Possible Health	100%		
Safe Environments	100%		
Staff Resources / Supports	100%		
Positive Services / Supports	100%		

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

RCM of Washington

10/3-4/07

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	100%		
Dignity and Respect	100%		
Abuse, Neglect, Mistreatment Protection	100%		
Best Possible Health	100%		
Safe Environments	90%		

Staff Resources / Supports	100%		
Positive Services / Supports	100%		

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

RHD [Closed 1/31/08]

5/23-24/07

8/15/07

9/26/07

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	Percent of the Standard Passed
Rights Protection / Promotion	60%	80%	100%
Dignity and Respect	60%	60%	100%
Abuse, Neglect, Mistreatment Protection	80%	90%	90%
Best Possible Health	80%	80%	100%
Safe Environments	90%	90%	90%
Staff Resources / Supports	60%	80%	100%
Positive Services / Supports	100%	90%	100%

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

St John's

9/19-20/07

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	100%		
Dignity and Respect	100%		
Abuse, Neglect, Mistreatment Protection	100%		
Best Possible Health	90%		
Safe Environments	90%		
Staff Resources / Supports	100%		

Positive Services / Supports	100%		
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AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Symbral

8/6-7/07

11/2/07

12/26/07

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	Percent of the Standard Passed
Rights Protection / Promotion	100%	90%	100%
Dignity and Respect	80%	90%	100%
Abuse, Neglect, Mistreatment Protection	80%	80%	90%
Best Possible Health	60%	60%	90%
Safe Environments	80%	90%	100%
Staff Resources / Supports	90%	90%	100%
Positive Services / Supports	50%	40%	100%

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Total Care Services

11/12-14/08

1/21/09

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	80%	100%	
Dignity and Respect	90%	100%	
Abuse, Neglect, Mistreatment Protection	100%	100%	
Best Possible Health	100%	100%	
Safe Environments	70%	100%	
Staff Resources / Supports	80%	100%	
Positive Services / Supports	100%	100%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Vested Optimum, Inc.

10/29-30/08

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	100%		
Dignity and Respect	100%		
Abuse, Neglect, Mistreatment Protection	90%		
Best Possible Health	90%		
Safe Environments	100%		
Staff Resources / Supports	100%		
Positive Services / Supports	100%		

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Volunteers of America (VOA)

3/24-25/08
8/14/08

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	90%	90%	
Dignity and Respect	90%	90%	
Abuse, Neglect, Mistreatment Protection	90%	90%	
Best Possible Health	80%	100%	
Safe Environments	100%	100%	

Staff Resources / Supports	100 %	100%	
Positive Services / Supports	90%	90%	

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Ward & Ward

8/6-7/07

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	100%		
Dignity and Respect	90%		
Abuse, Neglect, Mistreatment Protection	100%		
Best Possible Health	100%		
Safe Environments	100%		
Staff Resources / Supports	100%		
Positive Services / Supports	90%		

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Westview

6/6-7/07

Authorized

Standard	Percent of the Standard Passed		
Rights Protection / Promotion	100%		
Dignity and Respect	100%		
Abuse, Neglect, Mistreatment Protection	100%		
Best Possible Health	100%		
Safe Environments	100%		

Staff Resources / Supports	100%		
Positive Services / Supports	100%		

AGENCY NAME

DATE OF REVIEW

OVERALL RESULT

Wholistic Services

11/7-9/07
1/30/08

Authorized

Standard	Percent of the Standard Passed	Percent of the Standard Passed	
Rights Protection / Promotion	90%	100%	
Dignity and Respect	90%	100%	
Abuse, Neglect, Mistreatment Protection	80%	100%	
Best Possible Health	100%	100%	
Safe Environments	80%	100%	
Staff Resources / Supports	90%	100%	
Positive Services / Supports	100%	100%	